

JAMES C. SIEBERT
ATTORNEY AT LAW
CLIENT SATISFACTION SURVEY

Client: Mitch and Deborah M [REDACTED] File No: 4 [REDACTED] - Estate Plan

How would you rate Mr. Siebert's legal expertise? *Excellent*

Was Mr. Siebert able to explain the complex legal issues in terms that were understandable? *Yes*

Did Mr. Siebert give you thoughtful, well-reasoned advice and did he explain clearly your options and strategies? *Yes*

Were you satisfied that Mr. Siebert listened to your concerns and understood your goals and needs? *Yes*

Throughout your representation were your questions answered in a timely and courteous manner? *Yes*

How would you rate the quality of our legal services provided? *Excellent*

Would you recommend Mr. Siebert to your family, friends or acquaintances? *Yes*

What could Mr. Siebert and the office have done to improve upon the services provided to you? *Nothing that I can think of*

Do you have any additional comments, suggestions, complaints, or a testimonial you wish to make? (Please feel free to continue any thoughts on the back of the page.)

We ask permission to include any comments or testimonials as part of the office's publicity, including possible inclusion in printed materials or on Mr. Siebert's website. Your full name will not be made part of such publicity, however the survey will be maintained to confirm the content of your comments or testimonials. This survey may also be included in a binder of such surveys which is maintained at the office for review by potential clients. No contact information for you will be given without your express consent below, which can be withdrawn at any time.

May we use your responses in publicity? YES NO

If requested, may we give your contact information to prospective clients as someone they may contact as a reference on Mr. Siebert's services? YES NO

Please sign the survey below and return in the enclosed envelope. Thank You.

X *Mitch M [REDACTED]*

Date: *2-10-12*

X _____

Date: _____