

LAW OFFICE OF JAMES C. SIEBERT & ASSOCIATES
CLIENT SATISFACTION SURVEY

Client: Neal and Debbie H [redacted] File No: 4 [redacted] - Estate Plan

How would you rate Mr. Siebert and/or his associate's legal expertise? ~~AT~~ **AT**

Were Mr. Siebert and/or his associate able to explain the complex legal issues in terms that were understandable? **yes**

Did Mr. Siebert and/or his associate give you thoughtful, well-reasoned advice and did they explain clearly your options and strategies? **yes**

Were you satisfied that Mr. Siebert and/or his associate listened to your concerns and understood your goals and needs? **- yes**

Throughout your representation were your questions answered in a timely and courteous manner? **yes**

How would you rate the quality of our legal services provided? **AT**

Would you recommend the Law Office of James C. Siebert & Associates to your family, friends or acquaintances? **yes**

What could the Law Office of James C. Siebert & Associates have done to improve upon the services provided to you? **it was fine for us**

On a separate piece of paper, please write a quick note addressed to Mr. Siebert expressing your feelings regarding the quality of his service, the honesty and integrity in which you felt he handled your matter, and whether or not you would recommend his services to your friends and family.

We ask permission to include any comments or testimonials as part of the office's publicity, including possible inclusion in printed materials or on the Law Office of James C. Siebert & Associates' website. Your full name will not be made part of such publicity; however the survey will be maintained to confirm the content of your comments or testimonials. This survey may also be included in a binder of such surveys which is maintained at the office for review by potential clients. No contact information for you will be given without your express consent below, which can be withdrawn at any time.

May we use your responses in publicity? YES NO

If requested, may we give your contact information to prospective clients as someone they may contact as a reference on the Law Offices of James C. Siebert & Associates' services? YES NO

Please sign the survey below and return in the enclosed envelope. Thank You.

Deborah J. [redacted]

Date: **3-23-12**

x Neal L. [redacted]

Date: **3.23.12**