



LAW OFFICE OF  
**JAMES C. SIEBERT**  
 & ASSOCIATES

3325 N. Arlington Heights Road  
 Suite 500  
 Arlington Heights, Illinois 60004

Tel.: (847)253-7500  
 Fax: (847)253-1904  
 E-Mail: info@jcslaw.com  
 Web: www.jcslaw.com

**CLIENT SATISFACTION SURVEY**

Client: Edmund and Olga C [redacted] File No: 4 [redacted] Estate Plan

How would you rate Mr. Siebert and his Associate's legal expertise? *A*

Were Mr. Siebert and his Associate able to explain the complex legal issues in terms that were understandable? *YES*

Did Mr. Siebert and his Associate give you thoughtful, well-reasoned advice and did he explain clearly your options and strategies? *yes*

Were you satisfied that Mr. Siebert and his Associate listened to your concerns and understood your goals and needs? *yes*

Throughout your representation did Mr. Siebert, his Associate and his staff respond to your questions and concerns in a timely and courteous manner? *yes*

How would you rate the quality of our legal services provided? *A*

Would you recommend the Law Office of James C. Siebert & Associates to your family, friends or acquaintances? *YES*

What could the Law Office of James C. Siebert & Associates have done to improve upon the services provided to you?

*Talk a little slower.*

Do you have any additional comments, suggestions, complaints, or a testimonial you wish to make? (Please feel free to continue any thoughts on the back of the page.)

We ask permission to include any comments or testimonials as part of the office's publicity, including possible inclusion in the Law Office of James C. Siebert & Associates' printed materials or website. Your full name will not be made part of such publicity; however the survey will be maintained to confirm the content of your comments or testimonials. This survey and any Testimonial you provide may also be included in a binder which is maintained at the office for review by potential clients. No contact information for you will be given without your express consent below, which can be withdrawn at any time.

May we use your responses in publicity? YES  NO

If requested, may we give your contact information to prospective clients as someone they may contact as a reference on Mr. Siebert's services? YES  NO

Would you be willing to act as a reference source for Mr. Siebert and accept telephone calls from potential clients? YES  NO

Please sign the survey below and return in the enclosed envelope. Thank You.

X *Edmond C [redacted]* Date: *Mar 4, 2012*

X \_\_\_\_\_ Date: \_\_\_\_\_